

Mercy Community does not make any guarantees, warranties or representations as to the currency, fitness for purpose, accuracy, reliability, completeness or compliance with any law, regulations or other governmental requirements, in respect of any of documents it provides. None of the information contained in any documents provided by Mercy Community constitutes any form of legal, financial or other professional advice. Mercy Community accepts no legal liability for the accuracy, reliability, currency or completeness of any documents or information it provides, and the receiving party should seek appropriate independent professional advice before using such material or making any decisions based on it.



Unhappy about something? It's your right to say... it's not right!



Have you tried talking to a Mercy worker...

...or at the house meeting or red flag meeting?

Still not dealt with?
You can write a letter or fill out a form...

...your care worker can help you with this.

Someone who is not involved will look at your feedback...

...including the Mercy Executive Director.

In 3 days, someone will let you know your feedback has been received...

...someone will contact you in 5 days to chat about your worries.

If you aren't happy with the answer, you can also talk to...

...Your Child Safety Officer, Community Visitor, or CREATE Foundation.