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We would like to introduce ourselves to your neighbourhood...



About us

Mercy Community is a not-for-profit community services organisation. We have been supporting Queenslanders for over 150 years and provide a broad range of services including:

- disability support
- aged care, and
- support for families and young people.

Much of our work is with children, young people and families who are experiencing challenges. Our role is to support at-risk families to feel valued, connected and strengthened – and to have hope for the future.

What are we doing in your neighbourhood?

We are providing a Supported Independent Living (SIL) Program, which aims to prepare young people to live independently and equip and empower them to make their own decisions.

What is a SIL Program?

Supported Independent Living (SIL) programs provide support for young people who are approaching adulthood. It is a tailored transitional service which provides increasing supported independence for young people aged 15 to 17 who are transitioning to independent living.

Mercy Community is one of many providers who operate under a contract between the Department of Children, Youth Justice and Multicultural Affairs (DCYJMA). All providers of this service are required to be fully licensed and are subject to a rigid accreditation regime to ensure they have the appropriate capability to provide these services.

Why this neighbourhood?

We operate our SIL Programs across Queensland, among other organisations who also provide this essential service. In total, there are many neighbourhoods in which this program operates. There isn't a particular suburb profile that is sought-after. With the recent housing crisis and a high demand for this service, all opportunities in all suburbs are considered.

What level of supervision do we provide?

Under the SIL Program a young person will live without direct supervision as part of their transition to independence. Risk assessments and support plans for each young person in the SIL Program are completed prior to entry and are subject to constant review as the needs of the young person change.

Who can I contact?

If you have any questions or concerns about the services being provided in your area, please email feedback@mercycs.org.au.

Visit our website, mercycommunity.org.au for more information, or scan the QR code below.

**Warm regards,
Residential Care Team, Mercy Community**

