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Form  
**Exit Questionnaire – 12 Years  
 and Over**  
 Residential Care and Transition Services

<b>1. My carers helped me to understand the House Agreement and safety expectations.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>2. My carers helped me to understand my rights and the routine in the house.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>3. I was helped by my carers to feel comfortable and received a Welcome Pack with my own new toiletries.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>4. My carers helped me find everything I needed in my new placement and helped me plan to get the things I needed.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>5. I was helped to feel welcome in my new home.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>6. I knew what to expect in placement as there were regular House Meetings and Daily Planning Meetings.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>7. I understand the role of my Care Team Leader/Clinician and how they can support me.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				

Form  
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<b>8. I have been shown how I can make a complaint and who can help me if I need to share important information about me or my safety.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>9. I was helped by the Mercy team to connect with the community.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>10. I was helped by the Mercy team to understand the tenant agreement and complete the entry condition report.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>11. I was helped by the Mercy team to complete and submit Centrelink forms.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>12. I have learnt new skills that are useful for my personal growth and the future.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				
<b>13. I enjoyed my time with Mercy as they did a great job helping me transition out.</b>				
Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
				