

DOMESTIC, FAMILY AND SEXUAL VIOLENCE (DFSV) DATA INSIGHTS INITIATIVE

Guide for Managers

Women's Safety and Violence Prevention within the Department of Justice and Attorney-General (the Department) is undertaking a program of work to strengthen data collection and analysis across the Domestic, Family and Sexual Violence (DFSV) service system, including government agencies and funded service providers.

The DFSV Data Insights Initiative is part of the Data Insights Roadmap, which comprises six streams of work that represents a program of short-, medium- and longer-term initiatives. Across the six streams, there is a focus on building capacity and capability of the DFSV service sector.

To support the DFSV services sector, the Department has funded QCOSS to deliver a range of data strategy and data capability uplift activities. QCOSS will be delivering activities that aim to build and strengthen the data capability for DFSV services staff and DFSV organisations, as well as to support and uplift the data capability internally within the Department's Women's Safety, and Victims and Community Support, including the Women's Safety and Violence Prevention, and the Investment and Commissioning teams.

The purpose of these activities is to:

- Improve the data maturity of the DFSV service sector to ensure there is an understanding of and commitment to the benefits of adopting an insights driven approach
- Ensure sector uptake of the Data Insights Roadmap resources are monitored and supported across the DFSV service sector and contribute to service responses that are underpinned by integration, robust information and evidence-based practice.
- Enable the DFSV service sector to be positioned to enact people, process and system changes as required through business readiness support.

Through QCOSS delivered activities, the mechanisms to support DFSV services to understand and assist with data capability strengthening and uplift will be through:

- Establishing a 'DFSV Data Insights Network', including monthly webinars and an associated network online forum
- One on one meetings with QCOSS and DFSV services
- A DFSV Data Insights Readiness Survey
- Access to a dedicated website page where services can request data support
- Sharing resources and webinar recordings through a DFSV Data Insights platform on Community Door.

The DFSV Data Insights Initiative will provide an opportunity to:

- Build on and contribute to the evidence base to measure and monitor outcomes achieved across the DFSV service system, outcomes for victims and their children and persons using violence.
- Strengthen DFSV services understanding and data capability across the data life cycle.
- Build awareness and capability around data quality dimensions such as accuracy, completeness, timeliness, availability, consistency and validity.
- Enhance knowledge around data collection standards that relate to the DFSV services sector.
- Establish a shared data language to enhance collaborative practice within and across DFSV services.
- Identify data collection gaps and barriers to assist the DFSV service system (including government agencies) to understand their current capabilities and limitations.
- Collectively consider data governance and data strategy activities that enhance and support people, processes and systems.
- Share data insights with focused information, resources, reflection and learning.
- Identify and discuss data challenges and opportunities arising in the DFSV services sector and provide feedback to the Department and relevant stakeholders on progress.

For matters related to the DFSV Data Insights Network and associated activities email DFSVDataInsights@qcooss.org.au

Funded by



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